If you wish to register your name on the Telemarketer "Do-Not-Call" list, please contact one of the following sources:

Office of Attorney General
Bureau of Consumer Protection
Telemarketer "Do-Not-Call" list:

HOTLINE: 1-888-777-3406

Online Registration: www.nocallsplease.com

By mail (including your name, address, telephone number and signature) to:

Direct Marketing Association
DMA Telephone Preference Service
P. O. Box 1559
Carmel, NY 10512

### How long will it take?

According to Pennsylvania law, the "Do Not Call" list will be distributed to telemarketers on a quarterly basis.

Telemarketers then have 30 days to remove your name from their calling lists.



For further information, please call the Office of Attorney General Bureau of Consumer Protection at 1-800-441-2555 or visit the website at www.attorneygeneral.gov.

### OFFICE OF ATTORNEY GENERAL

## "DO NOT CALL" LIST

Telemarketer "DO NOT CALL"

Registration Available to

Pennsylvania Residential

Telephone Customers

JERRY PAPPERT ATTORNEY GENERAL



Dear Fellow Pennsylvanian,

Unwanted telemarketing calls can be a nuisance and an intrusion to your privacy at home. I am pleased that Pennsylvania has joined a number of

other states in passing a "Do Not Call" law. As a result, Pennsylvanians now have the option to eliminate many of these calls by placing their names on a statewide "Do Not Call" list.

My Office is providing several convenient enrollment options that I believe will speed the process and make it easy to sign up. I hope that you will find it quick and convenient.

Sincerely,

Gerald J. Pappers Attorney General Attorney General Jerry Pappert is responsible for enforcing a new law which allows Pennsylvania residents to avoid unwanted telemarketing calls to their homes. Telemarketers are prohibited from calling anyone whose name is on the new, statewide "Do-Not-Call" list.

The law provides for several exceptions under which telemarketers may call your home even if your name is registered on the "Do-Not-Call" list. Those exceptions include calls from:

- Telemarketers calling at the express request of the residential telephone customer.
- Telemarketers who have had an established business relationship with the residential telephone customer within 12 months preceding the call.
- Tax-exempt charitable organizations, veterans organizations chartered by the United States Congress, and calls made on behalf of a political candidate or political party.

The new law also prohibits telemarketers from blocking their telephone number from a person's caller identification device. Telemarketers who violate the provisions of the new law could face a civil penalty of \$1,000 per violation. The penalty could be increased to \$3,000 if the call is placed to a person 60 years or older who has registered on the statewide list.

There is no fee for Pennsylvania residential telephone customers to register on the list. Once enrolled, your name and telephone number will remain listed for five years or until that telephone number is no longer valid.

#### Once you have registered....

Please keep in mind that since the list is updated quarterly, you can expect a delay between the time you register on the "Do-Not-Call list and the time telemarketers are prohibited from making calls to your home. You can verify your registration online at www.nocallsplease.com or by calling 1-888-777-3406.

# "DO NOT CALL" LIST PENNSYLVANIA